

# Safer Neighbourhood Newsletter

Date: JUNE 2008



Safer Neighbourhood  
Team:

**Ware**



SAFER NEIGHBOURHOODS

Working together for a safer Hertfordshire



HERTFORDSHIRE  
CONSTABULARY

## **Police Newsletter: Issue – June 2008**

The newsletter has now changed to include all wards in Ware not just the town centre. If you have any information that you feel could be included in our newsletter or any ideas on how to improve it. Please let me know either by email on [laura.caddy@herts.pnn.police.uk](mailto:laura.caddy@herts.pnn.police.uk) or by phone on 01992 533672. Thank you

## **Tours and visits to Police Call Centre**

The tour gives you a chance to see a day in the life of Hertfordshire Constabulary, and how our call centre works then on to the control centre to see how they deploy staff and deal with incidents.

If you are interested please give me a call on 01992 533667 or email [laura.caddy@herts.pnn.police.uk](mailto:laura.caddy@herts.pnn.police.uk)



## Safer Neighbourhood Newsletter

### Points of Interest

- Section 30 Dispersal Order Update

The section 30 dispersal order which gives police the power to disperse groups of two or more out of a given area was due to run out at the end of May has now been extended to the end of November. The area it covers has also enlarged to include all of the Broadmeads residential area and garages.

- Lead Thefts

There has been an increase of lead thefts in the area. Lead is being taken from commercial and residential properties then being sold on for scrap metal. The police would like to ask local residence to regularly check their roofs for any missing metal.

- Street briefings

The local police neighbourhood teams have been putting on local street briefings in different areas around Ware. This gives you the chance to hear what local initiatives are going on in your specific area and the wider ones within Ware. It is also your opportunity as the public to have your voice heard. We have had four to date; see below for an update of the briefings on the relevant wards.

If you live on a street that you think would benefit from a street briefing please email the relevant officer, details can be found at the end of newsletter. Details of which ward you come under can be found on the Herts police website [www.herts.police.uk](http://www.herts.police.uk)

### Ware Online

The **Community Police** heading and the **Ware Town Watch** pages are continually updated to inform and answer questions. But we would like to stress we can **not** directly respond to incidents spoken about on the website. Anyone wishing to report anything to the police must log it. Either on the non-emergency number 0845 3300222, or 999 if the crime is happening at the time, so incidents can be actioned efficiently and not when the website might be checked. The police do however where possible try to answer any questions on the website.

### Neighbourhood Watch

To Date here are the latest figures for neighbourhood watch

Christchurch Ward – 21 Watches  
Trinity Ward – 48 Watches  
Chadwell Ward – 21 Watches  
St Mary's Ward – 22 Watches



There has been a lot of interest in starting up a Neighbourhood Watch along Health Drive on Trinity Ward and I hope this will continue so we can get this put in place ASAP.

- Jill Dockley the Neighbourhood Watch co-ordinator for East Herts is asking for anyone interested in joining a Neighbourhood Watch or starting one of their own



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to contact her either by phone on 01992 533043 or email on [jill.dockley@herts.pnn.police.uk](mailto:jill.dockley@herts.pnn.police.uk)

### **Ware Town Christchurch Ward Update**

#### Ware Town Watch

Efforts are still being made to encourage more businesses to join the scheme which is proving successful. We would like to welcome Knights Entertainment to Townwatch and hope the radio proves useful.

For more details contact Keith Batchelor - Ware Town Watch Co-ordinator. 01920 462241

#### Recent incidents

If you have any information that could help us with the following crimes please either contact me via email [laura.caddy@herts.pnn.police.uk](mailto:laura.caddy@herts.pnn.police.uk) or phone or 01992 533535 or contact crime stoppers with the crime reference number on **0800 555 111**

#### A1/08/1796 – Burglary by Distraction

This Occurred in Bowling Road, Ware at 1115 hours Tuesday 3rd June. Offender knocked on the door purporting to be from Riversmead Housing asking to check the light switches. Suspect was a white male 6' tall, 40-50 years old, short swept back hair, smart trousers, off white shirt with a green and white ID card. Please remind everyone, particularly the vulnerable and elderly, not to open the door to anyone they don't know.

#### A1/08/1731 – Theft from Motor Vehicle

Between 16:30 23/05/08 and 07:00 27/05/08. Offender(s) have entered Cromwell Road and removed a catalytic converter from a white commercial van and made off in an unknown direction.

#### A1/08/1729 – Damage Arson

On Tuesday the 27<sup>th</sup> May at 21:00hrs Offender(s) have set fire to a bench in Kibes Lane car park before making off on foot in an unknown direction before police arrival.

CCTV in Ware Town.

Figures for January and March 2008 show:

<b>CCTV code</b>	<b>Type</b>	<b>Incident</b>	<b>Arrests</b>
AL	Alarm action	1	0
AR	Arson/fire	0	0
AS	Assault / robbery/ offensive weapon	9	11
B	Burglary	0	0
BRE	Breach of bail	1	1
CR	Criminal Damage	2	1
DO	Domestic	1	0
DR	Drug related	0	0
EM	Emergency	1	0
FA	False / abandoned 999	0	0
MI	Missing person / welfare concern	3	0
MU	Murder / sudden death	0	0
NU	Nuisance/disorder	8	0
P	Police request	1	0
PU	Public Order / drunkenness	8	1
PUR	Purse dipping	0	0
RAP	Rape	0	0
SU	Suspicious Activity	1	0
TH	Theft/shoplifting	3	5
TR	Traffic offences	4	2
VE	Vehicle crime	0	0

Not all incidents result in arrests. In some cases persons are moved on and in others they may be cautioned or not need an arrest.



## **TRINITY WARD UPDATE**

### PCSO of the Year

I would like to congratulate and inform you that Nadine Ledger 6658 who covers Trinity Ward has won Eastern Area PCSO of the year award. This was given to her by Chief Superintendent Al Thomas the Area Commander. It was for 'outstanding contribution to problem oriented policing in the reduction of crime and/or anti-social behaviour within Ware and for being able to epitomise the concept of policing by consent through partnership working during 2007/08"

### Street briefings

The local police neighbourhood teams have been putting on local street briefings in different areas around Ware we have had two so far with residents from the Trinity Ward along King George Road. Members of the local police community team, the anti-social behaviour officer for east Herts council and the Riversmead housing officer for the road were present. They raised a number of issues - the main one being anti-social behaviour along some areas of the road.

Since the first street briefing we have had a follow up meeting to discuss the actions which have been taken and are ongoing. This has proven successful and popular with the residents.

As a result of the street briefings being held and the hard work by the neighbourhood team especially the PCSO's of Trinity ward we have been successful in getting a section 30 dispersal order in place which will cover King George Road and the shops. It will last for 6 months and will start from Tuesday 10<sup>th</sup> June.

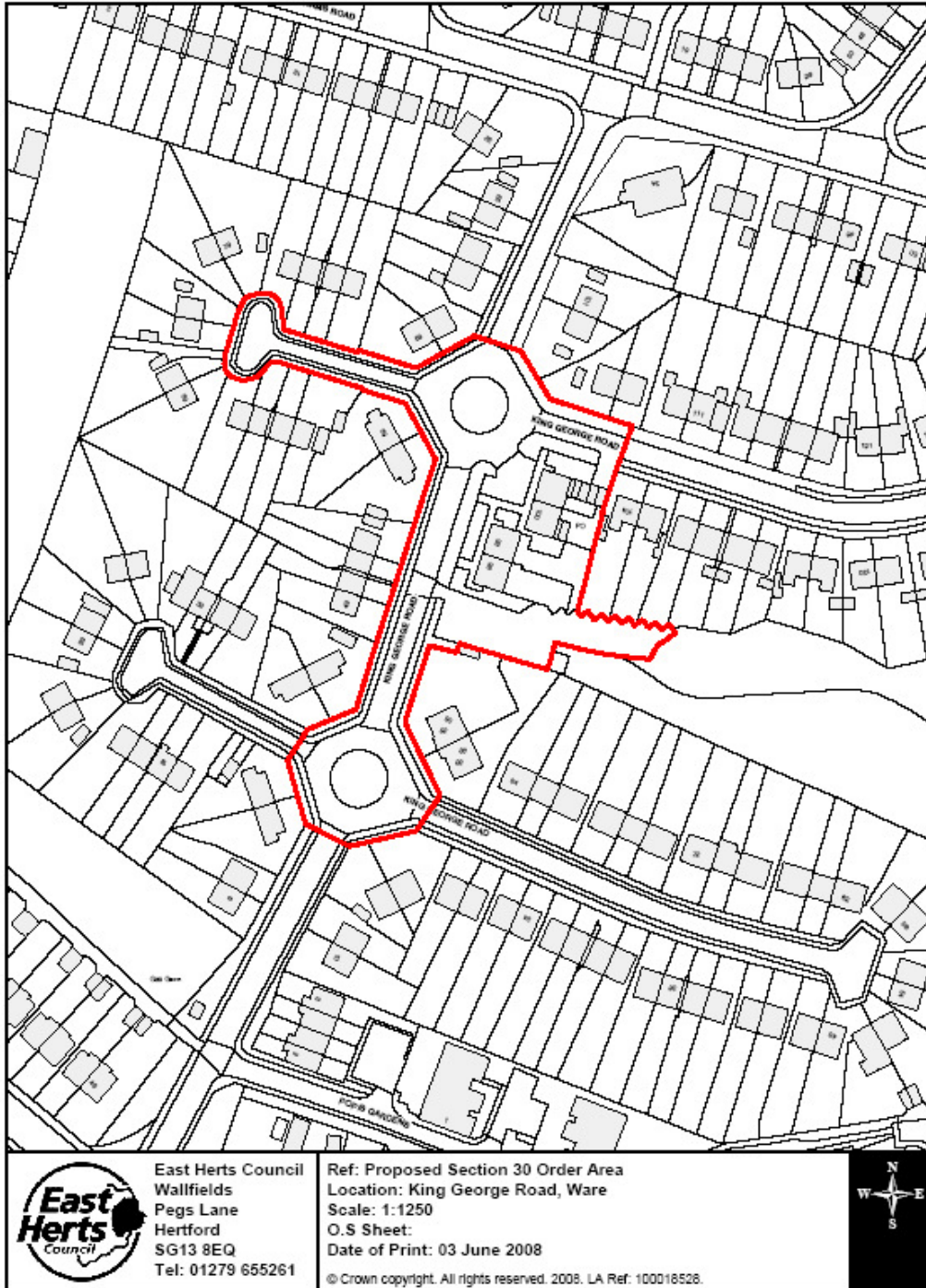
This is the same as the one in place at Amwell End and has proven successful in reducing antisocial behaviour. It means the people in groups of two or more causing or likely to cause harassment, alarm or distress can be moved from the area not to return within a 24 hour period. If they refuse to leave or return it gives the police the power to arrest. I hope this proves a useful and effective tool in helping improve the lives of the people living in the area.



# Safer Neighbourhood Newsletter

Below is a copy of the map which outlines the section 30 area in red.

## Section 30 King George





## Safer Neighbourhood Newsletter

### Recent incidents

If you have any information that could help us with the following crimes please either contact PCSO Nadine Ledger Trinity ward – 01992 533672 or email

[Nadine.ledger@herts.pnn.police.uk](mailto:Nadine.ledger@herts.pnn.police.uk)

PCSO Kristine Brady Trinity Ward – 01992 533672 or email

[Kristine.Brady@herts.pnn.police.uk](mailto:Kristine.Brady@herts.pnn.police.uk) or contact crime stoppers with the crime reference number on **0800 555 111**.

### A1/08/1793 – Damage or Destroy Dwelling

Between midnight and 12:30hrs on Tuesday 3<sup>rd</sup> June In Lady Margaret Gardens. Offender(s) have approached a person's door and kicked it several times causing damage then made off in an unknown direction.

### A1/08/1735 – Theft from Motor Vehicle

Between Sunday the 25<sup>th</sup> May and Wednesday 28<sup>th</sup> May. Offender(s) have gone underneath a parked vehicle on the drive and removed the catalytic converter from the vehicle then made off in an unknown direction. This incident occurred in the Kingsway area.

### A1/08/1720 – Theft from Motor Vehicle

Between Saturday the 24<sup>th</sup> May and Tuesday the 27<sup>th</sup> May. Offender(s) have gone underneath a parked vehicle on the street and removed the catalytic converter then made off in an unknown direction. This incident occurred along Tower Road in Ware.



## **CHADWELL AND ST.MARY'S WARD UPDATE**

### Street briefings

So far we have had one street briefing on St Mary's ward along Berkeley Close. This was also attended by local police and the housing association. Also present was the HMIC (Her Majesties Inspectors). There were a number of issues raised none of which were police matters but most of them were resolved by the other agencies which were present.

We have also had another street briefing but on the Chadwell ward, at Presdales Drive, but the main issue again wasn't directly a police issue, but to do with the school time traffic but efforts will be made by us to try and help the situation.

### Recent incidents

If you have any information that could help us with the following crimes please either contact PCSO Scott Rome – 01992 533667 or email [scott.rome@herts.pnn.police.uk](mailto:scott.rome@herts.pnn.police.uk)

#### A1/08/1783 – Theft

Between 23:00hrs Saturday 31<sup>st</sup> May and 16:00hrs Sunday 1<sup>st</sup> May. Offender(s) have removed a 5-6ft cast iron pipe from the outside wall of the Spread Eagle Pub in Amwell End, then made off in an unknown direction.

#### A1/08/1727 – Theft from Motor Vehicle

At 23:00hrs on Monday 26<sup>th</sup> May. Offender(s) have approached a vehicle in another vehicle have removed a catalytic converter and made off in an unknown direction. This occurred along the Trapstyle Road area.

#### A1/08/1721 – Theft from Motor Vehicle

Between 18:00hrs on Monday 26<sup>th</sup> May and Tuesday 27<sup>th</sup> May. Offender(s) have approached a vehicle that was left locked and unattended and cut off the catalytic converter, then made off in an unknown direction.

### Catalytic Converter Thefts



There have been a number of catalytic converter thefts in the last few months. In particular the offenders are targeting Commercial diesel pick up trucks and also 4X4s. This is because they are easier to target and they're worth a lot as scrap metal. Where possible, please make sure your vehicle is alarmed and secure. There is an ongoing operation in the area specialising in theft from motor vehicles and theft of motor vehicles.

# OPERATION TARANTULA

**BITE BACK AT  
CAR THIEVES**

**DON'T LEAVE PROPERTY  
IN YOUR VEHICLE!**

**CRIMINALS ARE ACTIVE**

**REMOVE ANY PROPERTY  
FROM YOUR VEHICLE NOW!**



HERTFORDSHIRE  
CONSTABULARY

## Focus on Schools



**Almost half of emergency 999 calls are considered to be a hoax!**



Hoax calling is a real problem especially with young people. This can either be by making false emergencies or silent calls. It is really important that all young people realise the dangers of hoax calling and the effects on the emergency services.

999 is for use when an 'immediate' response is required and should only be used in cases where a crime is happening or if anyone is in immediate danger.

Hoax calls endanger the lives of others – if a police officer is attending a hoax call they are not available to attend a real emergency.

All hoax calls are taped. The telephone number the call is made from is instantly known by the operator and all calls to the Police Control Room are recorded. This means that you can be traced. You can't use the 141 code to hide your number if you dial 999. Even calls from public phone boxes are taped and you could be traced.

People can be prosecuted for making hoax calls. If you are prosecuted you could get a fine of up to £5,000 or six months in prison. You could also have your phone cut off.

**Hoax calls waste time and cost lives!**



**Help us combat theft and criminal damage on school sites!**

Many schools have been subject to lead being stolen from their properties, especially the roof, over the past few months.

The Constabulary has been deploying a product called RedWeb to mark vulnerable lead. RedWeb is a unique biosynthetic DNA which marks anyone who handles the lead. It has proven successful but thieves are still about!

As we are nearing the end of the school year we ask that everyone helps to protect their school from criminal damage too. Many school sites are vulnerable to young people using them to 'hang out' and use the sites in an anti-social manner. No-one should be on the school site once the school is closed, this is classed as *trespassing*.

If you live near a school please help the Police by being aware and keeping an eye on the site when the school is closed. Any suspicious activity seen or heard **MUST** be reported to the Police immediately.



### **Dangerous parking outside of Schools**

All double/ single/ zigzag yellow lines outside schools mean that there is **no parking or waiting, the entrance to the school must be kept clear and especially no loading or unloading of pedestrians.**

A large proportion of child pedestrian accidents occur close to parked cars as the cars obscure the child's view of oncoming traffic. Parked cars also obscure the driver's view of the child and the child does not always appreciate the danger, making this **very dangerous.**

Can I remind you all to be sensible and not to park on the yellow lines near to the schools. You may need to walk that extra bit but you could be preventing an accident. Walking is also beneficial for good health and is a great form of exercise for both children and parents.



### **HELP HERTFORDSHIRE CONSTABULARY CATCH DISTRACTION BURGLARS**

A number of distraction burglaries have taken place in Hertfordshire targeting the elderly and the vulnerable. Hertfordshire Constabulary is committed to catching the offenders of these crimes but is also asking for your help.

Distraction burglars come in all ages and sexes and pretend to be legitimate callers, representing companies such as the Water Board or gas and electricity suppliers, sometimes even the police. They can also use excuses like they need a glass of water or they need to use the phone. They are often smartly dressed and sometimes wear clothing that looks like uniform and carry fake ID. But beware - they are very plausible.

We urge all residents to be vigilant and report any suspicious activity immediately. If we get a call while a crime is in progress then there is a much better chance that we will catch the offenders.

We also need information about what these people look like and the vehicles they use. Registration numbers and descriptions of vehicles are very useful for us to gather intelligence, as well as descriptions of any suspects.

Although Hertfordshire is already a safe county in which to live, you can help us to make it even safer.

- If you see or suspect anything suspicious, or you've had or have seen a suspicious caller, then ring us straight away on 999.
- If you have any non-urgent information about burglary or burglars ring us on 0845 33 00 222.



- You can also ring Crimestoppers on **0800 555 111** to give information anonymously.

We would rather you report an event which turns out to be innocent than not report it at all.

### **DISTRACTION BURGLARIES** **A FEW SIMPLE RULES**

- When someone you are not expecting knocks on your door and you have a security chain, use it.
- If you cannot get a clear view outside, consider having a door viewer fitted.
- If someone who knocks at your door is in uniform, ask for identification. Anyone from a reputable company or organisation, will not mind showing identification. If in any doubt, then ring the company concerned to check.
- Find out what the caller wants and don't feel pressurised in to letting them in to your home.
- If you are still unsure, **DO NOT OPEN THE DOOR.**
- If you do open the front door, make sure any back door is locked shut. Some distraction burglars work in pairs and while you are busy at the front door, the accomplice could be trying to get in through the back door.

### **HOME SECURITY**

The Countrywide Home Security Scheme aims to provide home security free of charge to those who qualify. This service can include fitting security measures such as door chains, locks, spy holes and smoke detectors. To qualify you need to be:

- 60 or over, or
- A single parent, or
- Vulnerable or housebound

If you or someone you know might benefit from the service, please call your local office on 01279 755905 to arrange a visit.

### **Your Local Community Contacts**

- **WARE POLICE SERGEANT Twm Turner** – 01992 533682
- **PCSO Laura Caddy Town centre Christchurch Ward** – 01992 533672 or email [laura.caddy@herts.pnn.police.uk](mailto:laura.caddy@herts.pnn.police.uk)
- **PC Gary Wells-Burr Town Centre Christchurch Ward** – 01992 533672 or email [Gary.wells-burr@herts.pnn.police.uk](mailto:Gary.wells-burr@herts.pnn.police.uk)
- **PCSO Nadine Ledger Trinity ward** – 01992 533672 or email [Nadine.ledger@herts.pnn.police.uk](mailto:Nadine.ledger@herts.pnn.police.uk)
- **PCSO Kristine Brady Trinity Ward** – 01992 533672 or email [Kristine.Brady@herts.pnn.police.uk](mailto:Kristine.Brady@herts.pnn.police.uk)
- **PC Alison Phillips Trinity Ward** – 01992 533672 or email [Alison.phillips@herts.pnn.police.uk](mailto:Alison.phillips@herts.pnn.police.uk)
- **PCSO Scott Rome Chadwell and St Marys Wards** – 01992 533667 or email [Scott.Rome@herts.pnn.police.uk](mailto:Scott.Rome@herts.pnn.police.uk)
- **PC Michael Clark Chadwell and St Marys Wards** – 01992 533667 or email [Michael.clark@herts.pnn.police.uk](mailto:Michael.clark@herts.pnn.police.uk)
- **PCSO Claire Wright Youth and Schools** – 01992 533665 or email [claire.wright@herts.pnn.police.uk](mailto:claire.wright@herts.pnn.police.uk)
- **Jill Dockely** – Neighbourhood Watch Co-Ordinator – 01992 533651 or email [jill.dockley@herts.pnn.police.uk](mailto:jill.dockley@herts.pnn.police.uk)
- **Town Watch Co-ordinator - Keith Batchelor** [keith@beaconroad.freeserve.co.uk](mailto:keith@beaconroad.freeserve.co.uk)