

# Safer Neighbourhood Newsletter

Date: January 2009



**Safer Neighbourhood  
Team:**  
**Ware – Trinity and  
Christchurch**



**SAFER NEIGHBOURHOODS**

Working together for a safer Hertfordshire



**Happy New Year**

**Police Newsletter: Issue – January 2009**

The newsletter has now changed to include both Safer Neighbourhood Teams in the town (Ware Trinity and Ware Christchurch – these cover all the electoral wards in Ware. Please note: Ware Christchurch Neighbourhood includes Chadwell and St. Mary's Ward). If you have any information that you feel could be included in our newsletter or any ideas on how to improve it. Please let me know either by email to [Kristine.Brady@Herts.pnn.police.uk](mailto:Kristine.Brady@Herts.pnn.police.uk) or by phone on 01992 533952. Thank you

**Tours and visits to Police Call Centre**

The tour gives you a chance to see a day in the life of Hertfordshire Constabulary, how our call centre works and staff are deployed to deal with incidents. If you are interested please give me a call on 01992 533952 or email [Kristine.Brady@Herts.pnn.police.uk](mailto:Kristine.Brady@Herts.pnn.police.uk)



### **Ware Police Station**

The New Ware Police Station is now open, and we will be running surgeries on Tuesdays and Thursdays between 2pm and 4pm. This will give members of the public a chance to come and talk to a Police Community Support Officer (PCSO) or a Police Officer about concerns they may have.

### **General Information**

Statistics show that PCSO's in Hertfordshire helped to solve 268 crime during 2008, these included shoplifting, possession of drugs, theft from vehicles, theft, criminal damage, harassment, burglary, assault, public distress and arson. It is also said that other PCSO's across the country only solve one crime every four years.

We would like to welcome the newest addition to our team PCSO Vicki Finch 6159. She will be patrolling the schools within Ware and replaces Claire Wright who has sadly left to become a regular officer.

You can contact PCSO Vicki Finch on [Vicki.Finch@Herts.pnn.police.uk](mailto:Vicki.Finch@Herts.pnn.police.uk) or phone 01992 533665.

We would also like to say a farewell to a member of the Ware Team, Fallon Wells, who has now moved to the Bishop Stortford Safer Neighbourhood Team.

We would like to thank Fallon and Claire for all their hard work and wish them good luck in their new roles.

### **Points of Interest**

- **Section 30 Dispersal Order Update**

The section 30 dispersal order, which gives police the powers to disperse groups of two or more out of a given area, was due to run out at the beginning of December. It has now been extended to the beginning of May 2009. The area that it covers will stay the same. This means that if you see groups of people congregating and are concerned about what they are up to, you can call the police who can take action to move them on, even if there is no evidence of any crime when officers arrive.

- **Street briefings**

The local police Safer Neighbourhood Teams have been putting on local street briefings in different areas around Ware. This gives you the chance to hear what local initiatives are going on in your specific area and the wider ones within Ware. It is also your opportunity as the public to have your voice heard. See below for an update of the briefings on the relevant wards.

A street briefing is a group of Police officers, PCSO's and sometimes officers from the Council and other agencies as well, visiting an area for a couple of hours to speak to local people face to face on the streets where they live.



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If you live somewhere that you think would benefit from a street briefing please email your local officer, details can be found at the end of newsletter. Details of which ward you come under and which officer looks after your area can be found on the Herts police website [www.herts.police.uk](http://www.herts.police.uk) (click on the Safer Neighbourhoods Logo).

- **Burglaries in Ware**

In December there were a number of burglaries in the Watton Road area of Ware. We are pleased to inform you that the offender to all of these burglaries has been caught and has admitted to committing all of them.

### Ware Online

The **Community Police** heading and the **Ware Town Watch** web pages are continually updated to inform and answer questions. However we would like to stress we cannot directly respond to incidents spoken about on the website. Anyone wishing to report anything to police must telephone in either on the non-emergency number 0845 3300222, or 999 if the crime is happening at the time. This is so incidents can be actioned efficiently and not just when the website might be checked. The police do however, where possible, try to answer any questions posted on to the website.

### Neighbourhood Watch

Here are the latest figures for neighbourhood watch

- Christchurch Ward – 22 Watches
- Trinity Ward – 60 Watches
- Chadwell Ward – 20 Watches
- St Mary's Ward – 23 Watches



There has recently been a Neighbourhood Watch set up along Heath Drive on Trinity Ware, and I hope more people will start to join this. There has been a lot of interest in starting up a Neighbourhood Watch along Upper Clabdens on Christchurch Ward and I hope this will continue so we can get this put in place ASAP.

- Jill Dockley the Watch Liaison Officer for East Herts is asking for anyone interested in joining a Neighbourhood Watch or starting one of their own to contact her either by phone on 01992 533043 or email on [jill.dockley@herts.pnn.police.uk](mailto:jill.dockley@herts.pnn.police.uk)

### CCTV in Ware Town.

Figures for January to November 2008 shows

CCTV code	Type	Incident	Arrests
AL	Alarm action	3	1
AR	Arson/fire	0	0
AS	Assault / robbery/ offensive weapon	17	13
B	Burglary	0	0



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BR	Broken down vehicle	0	0
BRE	Breach of bail	1	1
CR	Criminal Damage	7	1
D	Deception	0	0
DO	Domestic	3	1
DR	Drug related	2	1
EM	Emergency	1	0
FA	False / abandoned 999	0	0
IN	Indecency	1	0
MI	Missing person / welfare concern	12	0
MU	Murder / sudden death	0	0
NU	Nuisance/disorder	17	3
O	Other	1	0
P	Police request	3	0
PO	Police or other operation	0	0
PU	Public Order / drunkenness	35	14
PUR	Purse dipping	0	0
RA	Racial abuse	0	0
RAP	Rape / indecent assault	1*	2*
RO	Road Traffic Incident	1	1
SU	Suspicious Activity	7	1
TH	Theft/shoplifting	12	11
TR	Traffic offences	7	4
VE	Vehicle crime	1	0

Please note: Not all incidents result in arrests. In some cases it is the best course of action to move people on, while in other cases it may be more appropriate to issue a caution, or an on-the-spot fine (fixed penalty notice).

\* Indecent assault – no injury

## **TRINITY Safer Neighbourhood Team Update**

### Street briefings

The local police neighbourhood teams have been putting on local street briefings in different areas around Ware. There have been four so far with residents from the Trinity Ward along King George Road, Cundalls Road, and Lady Margaret Gardens. Members of the local police neighbourhood team, the anti-social behaviour officer for East Herts Council and the Riversmead housing officer for the road were present. A number of issues were raised, with anti social behaviour being highlighted in King George Road. The main issue in Lady Margaret Gardens was groups of youths congregating by the park. The next street briefing will be held in Queens Road in February.

As a result of the street briefings being held at King George Road and the hard work by the neighbourhood team especially the PCSO's of Trinity ward we have been successful in getting a section 30 dispersal order in place which will cover King George Road and the shops. It will last for 6 months and it started on Tuesday 10<sup>th</sup> June. The section 30



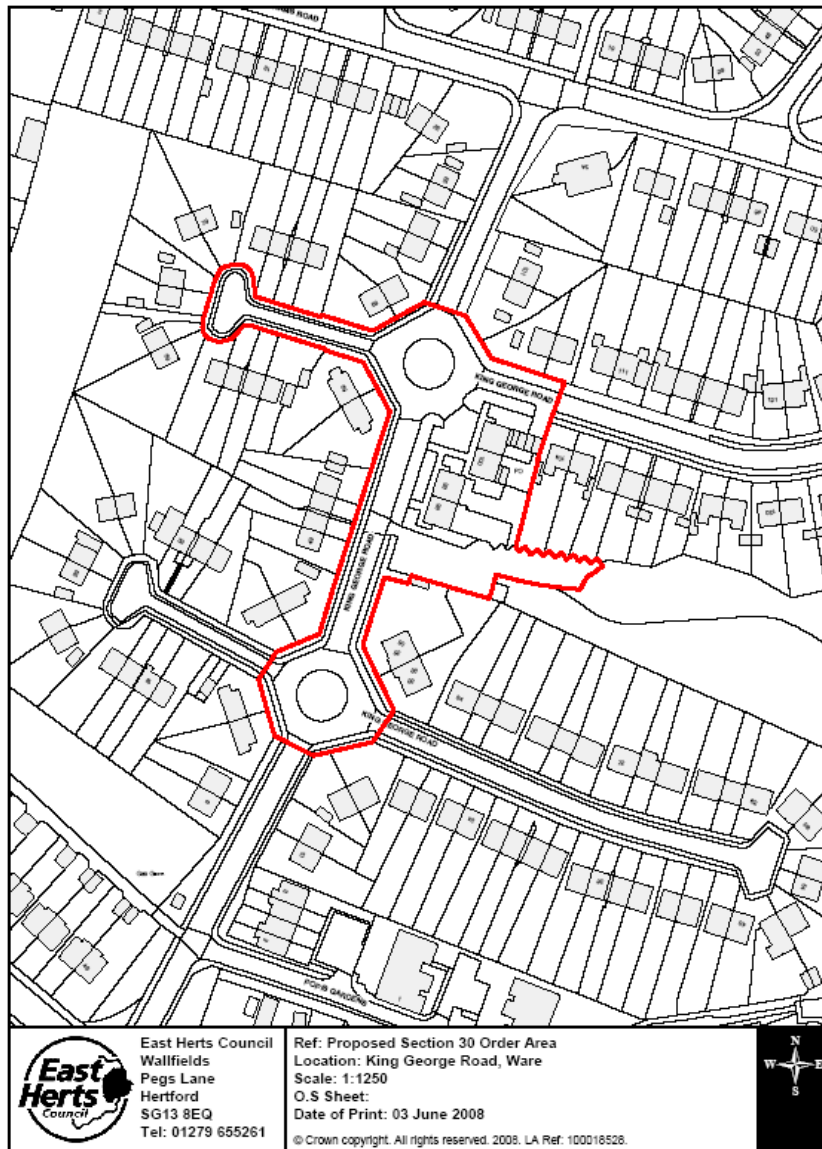
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was due to expire on the 9<sup>th</sup> December, but with the work of the neighbourhood team and the local residence we have managed to get this extended until the 10<sup>th</sup> May 2009.

It means the people in groups of two or more causing or likely to cause harassment, alarm or distress can be moved from the area not to return within a 24 hour period. If they refuse to leave or return it gives the police the power to arrest. We hope this proves a useful and effective tool in helping improve the lives of the people living in the area.

Below is a copy of the map which outlines the section 30 area in red.

## Section 30 King George





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## Recent incidents

If you have any information that could help us with the following crimes please either contact

PCSO Nadine Ledger–01707 354192 or email [Nadine.ledger@herts.pnn.police.uk](mailto:Nadine.ledger@herts.pnn.police.uk)

PCSO Kristine Brady–01707 354192 or email [Kristine.Brady@herts.pnn.police.uk](mailto:Kristine.Brady@herts.pnn.police.uk) or

contact crime stoppers with the crime reference number on **0800 555 111**.

## A1/08/3771 – Theft taking motor vehicle

On Tuesday, December 9 at 11.50pm there was a theft of motor vehicle in Kingways. The offender(s) gained entry to the driver's door causing damage and then managed to start the engine and drove off in the vehicle. However, a short distance down the road the offender(s) managed to get the vehicle wedged between a garage and a garden post. The offender(s) then left the vehicle and made off in the vehicle they arrived in.

## A1/09/17 – Theft of motor vehicle

Between 3pm on Wednesday, December 24 and 8am on Friday, January 2, there was a theft of motor vehicle in Cundalls Road. The offender(s) gained entry to a black Land Rover Discovery by unknown means and drove off in an unknown direction.

## A1/09/24 – Burglary

Between 11.30pm on Friday, January 2 and 7am on Saturday, January 3, there was a burglary in Parnel Road. The offender(s) gained entry to property and forced their way into the garage, where they have stolen money. The offender(s) then made off in an unknown direction

## **Chadwell & St Mary's (CHRISTCHURCH Safer Neighbourhood team) Update**

### Street briefings

So far we have had one street briefing on St Mary's ward along Berkeley Close. This was also attended by local police and the housing association. Also present was the HMIC (Her Majesty's Inspectorate of Constabularies). There were a number of issues raised none of which were police matters but most of them were resolved by the other agencies present. The next street briefing will be held in Gladstone Road in March.

We have also had another street briefing but on the Chadwell ward, at Presdales Drive. The main issue, again, wasn't directly a police issue but to do with the school time traffic but efforts will be made by us to try and help the situation. The next street briefing will be held in Post Wood Road in early March.

### Recent incidents

If you have any information that could help us with the following crimes please contact PC Alison Phillips on 01707 354192 or email [alison.phillips@herts.pnn.police.uk](mailto:alison.phillips@herts.pnn.police.uk) or contact crime stoppers with the crime reference number on **0800 555 111**.



A1/09/48 – Burglary

On Monday, January 5, between 2.30am and 9.55am, there was a burglary in Hoe Lane. The offenders have gained entry via a patio door, searched the property, and removed items. The offender(s) then made off in an unknown direction.

A1/09/22 - Burglary

On Friday, January 2 at 10.45pm there was a burglary at Chadwell Springs Golf Club. The offender(s) gained entry via a rear door, searched the property, and made off with the till draw. The offender(s) then made off in an unknown direction.

A1/09/30/31 – Burglary

On Saturday, January 3 between 1230pm and 5pm there were two burglaries in Ware Park Cottages. The offender(s) gained entry to one property and removed the keys for the other property, and then made a search. The offender(s) then made off in an unknown direction.

**WARE TOWN CHRISTCHURCH WARD UPDATE**

Costcutters Ware High Street

Costcutters in Ware High Street have had a large amount of problems over the last month. I would like to thank the staff at the Wine Lodge for all their hard work in assisting the police with these incidents.

Ware Town Watch

Efforts are still being made to encourage more businesses to join the scheme which is proving successful.

For more details contact Keith Batchelor - Ware Town Watch Co-ordinator. 01920 462241

I would like to welcome the John Gilpin who has recently joined the Ware Town Watch scheme.

Street briefings

So far we have had one street briefing along Crib Street. This was attended by local police, East Herts Council and the housing association. There were a number of issues raised none of which were police matters but most of them were resolved by the other agencies. The next street briefing will be held in Bowling Road, in February.

Recent incidents

If you have any information that could help us with the following crimes please either contact PCSO Rachel Jones on 01707 354192 or email [rachel.jones@herts.pnn.police.uk](mailto:rachel.jones@herts.pnn.police.uk) or contact crimestoppers with the crime reference number on **0800 555 111**.

A1/08/3983 – Burglary

On Monday, December 29 at 3am, there was a burglary at Travis Perkins. The offender(s) have used a crowbar to smash a window and then removed property from within. The offender(s) then made off in an unknown direction.

A1/08/3985 – Damage to vehicle

Between 7pm on Sunday, December 28 and 8am on Monday, December 29, there was a damage to a vehicle in Nursery Gardens. The offender(s) have used an unknown implement to force open the door and removed items from within. The offender(s) then made off in an unknown direction.

**Theft from motor vehicle**

There has been an increase in thefts from motor vehicles. We would remind people not to leave valuables in their vehicles, and to ensure their vehicles are left secured and where possible alarmed. The offenders are targeting small, old vehicles as these are easy to gain access to. There is an ongoing operation in the area specialising in theft from motor vehicles and theft of motor vehicles.

**OPERATION  
TARANTULA**

**BITE BACK AT  
CAR THIEVES**

**DON'T LEAVE PROPERTY  
IN YOUR VEHICLE!  
CRIMINALS ARE ACTIVE**

**REMOVE ANY PROPERTY  
FROM YOUR VEHICLE NOW!**

**OPERATION  
TARANTULA**

 **HERTFORDSHIRE  
CONSTABULARY**



**Burglaries**

There has been an increase in burglaries in Ware. We would remind people to lock their front and back doors properly, and not to leave valuables in sight. We have started a new operation, specialises in dealing with burglaries called Operation Abode.

The operation will involve:

- High visibility and plain clothed patrols targeting those involved in these crimes.
- Safer Neighbourhood Team Officers visiting homes in East Herts offering crime prevention advice.
- 'Burglars Beware' signs being placed on lampposts in the area.
- Releasing pictures of people wanted for burglary and asking for information on their whereabouts.

Operation **ABODE** protecting homes in East Herts

**BURGLARS  
BEWARE!**



**POLICE** are actively patrolling these areas now

Part of the countywide **Operation Guardian** initiative



**Immobilise**

Immobilise is an initiative that runs in conjunction with Operation Abode.

It allows you to register all your personal property on one database. So if your property goes missing it will be easier to identify the owner, if the property is recovered.

**Benefits**

- Immobilise helps UK police forces to identify the owner of lost and stolen goods
- Loss and theft updates you make, are immediately available to the Police nation-wide
- Simplify insurance claims and police reports with certificates of ownership



# Focus on Schools

**Almost half of emergency 999 calls are considered to be a hoax!**

Hoax calling is a real problem especially with young people. This can either be by making false emergencies or silent calls. It is really important that all young people realise the dangers of hoax calling and the effects on the emergency services.

999 is for use when an 'immediate' response is required and should only be used in cases where a crime is happening or if someone is in immediate danger.

Hoax calls endanger the lives of others – if a police officer is attending a hoax call they are not available to attend a real emergency.

All hoax calls are taped. The telephone number the call is made from is instantly known by the operator and all calls to the Police Control Room are recorded. This means that you can be traced. You cannot use the 141 code to hide your number if you dial 999. Even calls from public phone boxes are taped and you could be traced.

People can be prosecuted for making hoax calls. If you are prosecuted you could get a fine of up to £5,000 or six months in prison. You could also have your phone cut off.

**Hoax calls waste time and cost lives!**



**Help us combat theft and criminal damage on school sites!**

Many school sites are vulnerable to young people using them to 'hang out' and use the sites in an anti-social manner. No-one should be on a school site once the school is closed. This is classed as *trespassing*, unless you have public right of way going through the school grounds.

If you live near a school please help police by being aware and keeping an eye on the site when the school is closed. Any suspicious activity seen or heard **MUST** be reported to the Police immediately.



### Dangerous parking outside of Schools

All double/ single/ zigzag yellow lines outside schools mean there is **no parking or waiting allowed** and the entrance to the school must be kept clear and especially no loading or unloading of pedestrians.

A large proportion of child pedestrian accidents occur close to parked cars as the cars obscure the child's view of oncoming traffic. Parked cars also obscure the driver's view of the child and the child does not always appreciate the danger, making this **very dangerous**.

We would remind you all to be sensible and not to park on the yellow lines near to schools. You may need to walk that extra bit but you could be preventing an accident. Walking is also beneficial for good health and is a great form of exercise for both children and parents.



### **HELP HERTFORDSHIRE CONSTABULARY CATCH DISTRACTION BURGLARS**

Some burglars target elderly and vulnerable people using a method known as 'distraction'. While these are not common they do happen across the country and at all times throughout the year. Hertfordshire Constabulary is committed to catching those who commit these types of crimes but is also asking for *your* help.

Distraction burglars come in all ages and sexes and pretend to be legitimate callers, representing companies such as the Water Board or gas and electricity suppliers, sometimes even the police. They can also use excuses like they need a glass of water or they need to use the phone. They are often smartly dressed and sometimes wear clothing that looks like uniform and carry fake ID. But beware - they are very plausible.

We urge all residents to be vigilant and report any suspicious activity immediately. If we get a call while a crime is in progress then there is a much better chance that we will catch the offenders.

We also need information about what these people look like and the vehicles they use. Registration numbers and descriptions of vehicles are very useful for us to gather intelligence, as well as descriptions of any suspects.

Although Hertfordshire is already a safe county in which to live, you can help us to make it even safer.

- If you see or suspect anything suspicious, or you've had or have seen a suspicious caller, then ring us straight away on 999.
- If you have any non-urgent information about burglary or burglars ring us on 0845 33 00 222.
- You can also ring Crimestoppers on **0800 555 111** to give information anonymously.
- We would rather you report an event which turns out to be innocent than not report it at all.



### **DISTRACTION BURGLARIES A FEW SIMPLE RULES**

Hertfordshire Constabulary gives the following advice to reduce the risk of becoming a victim of distraction burglary, or bogus callers:

**One: If a stranger calls:**

If you are not expecting anyone and you don't recognise them, don't let them into your home. If you can't see who is calling and need to open the door, use your door chain.

**Two: If you are expecting a caller:**

*Stop, Chain, Check* – Only release your door chain when you are happy that you know the person. Anyone you don't know, but are expecting, should provide you with relevant identification or give a pre-arranged password before you let them in. Check any ID they give you by telephoning the company using your telephone directory, not the number on the card which could be fake.

**Three: Never keep large amounts of cash at home:**

If you ensure that large amounts of money are securely in a bank or building society account and any valuable jewellery is safely and discretely locked away then, even if a criminal cons their way into your, there is nothing of value for them to steal.

- If you cannot get a clear view outside, consider having a door viewer fitted.

### **FREE HOME SECURITY**

The Countrywide Home Security Scheme aims to provide home security free of charge to those who qualify. This service can include fitting security measures such as door chains, locks, spy holes and smoke detectors. To qualify you need to be:

- 60 or over, or
- A single parent, or
- Vulnerable or housebound

If you or someone you know might benefit from the service, please call your local office on 01279 755905 to arrange a visit.



**Your Local Community Contacts**

**WARE POLICE SERGEANT Twm Turner** – 01992 533682

Ware Trinity Safer Neighbourhood Team:

- **PCSO Nadine Ledger** –01707 354192 or email [Nadine.ledger@herts.pnn.police.uk](mailto:Nadine.ledger@herts.pnn.police.uk)
- **PCSO Kristine Brady** – 01707 354192 or email [Kristine.Brady@herts.pnn.police.uk](mailto:Kristine.Brady@herts.pnn.police.uk)
- **PC Gary Wells-Burr** – 01707 354192 or email [Garry.Wells-Burr@herts.pnn.police.uk](mailto:Garry.Wells-Burr@herts.pnn.police.uk)

Ware Christchurch Safer Neighbourhood Team (includes St Mary's and Chadwell):

- **PCSO Rachel Jones Town centre/Christchurch Ward** –01707 354192 or email [Rachel.Jones@Herts.pnn.police.uk](mailto:Rachel.Jones@Herts.pnn.police.uk)
- **PC Michael Clark Town Centre/Christchurch Ward** –01707 354192 or email [Michael.clark@herts.pnn.police.uk](mailto:Michael.clark@herts.pnn.police.uk)
- **PC Alison Phillips Chadwell and St Marys Wards** –01707 354192 or email [Alson.phillips@herts.pnn.police.uk](mailto:Alson.phillips@herts.pnn.police.uk)

Youth and Schools:

- **PCSO Vicky Finch**–01707 354192 or email [Vicky.finch@herts.pnn.police.uk](mailto:Vicky.finch@herts.pnn.police.uk)

Neighbourhood Watch:

- **Jill Dockley** – Neighbourhood Watch Co-Ordinator – 01992 533651 or email [jill.dockley@herts.pnn.police.uk](mailto:jill.dockley@herts.pnn.police.uk)
- **Town Watch Co-ordinator – Keith Batchelor**  
[keith@beaconroad.freeserve.co.uk](mailto:keith@beaconroad.freeserve.co.uk)

